



North Huntingdon Residents: Frequently Asked Questions

How do I report a missed trash or recycling pickup?

If you are a North Huntingdon Resident and wish to report a missed pick up, first let us say, we apologize for any inconvenience. Our essential employees are working hard during the COVID-19 crisis. We are happy to report that we have recently implemented smart garbage trucks equipped with tablets that will ensure accuracy on every route. To report your missed pick-up, please e-mail us your name, address and account number: info@countyhauling.com or call 724-929-7694.

What if I have an online bill pay question?

The most common online billing questions we receive are from customers who cannot find their invoice number to log in. If you look at your bill, you'll see a number above your name and address. That is your invoice number. If you would like us to set up an online account for you, please e-mail us. Please include your name, address and account number, which is identified at the top of your bill. You can send us a request to open an online billing account for you by e-mailing info@countyhauling.com or call 724-929-7694.

What if I'm a senior with billing questions?

The North Huntingdon senior discount invoices were mailed along with the other invoices.

Regarding senior stickers, you received a bill for \$42.96, this is 24 stickers at \$1.79 per sticker. If you need more stickers, feel free to e-mail us and include your name, address and account number and we will mail them right to you! You can e-mail us at info@countyhauling.com.

If you are a senior who uses the regular unlimited trash service, you can go online and pay your senior rate of \$46.95. You can email us with your ID at info@countyhauling.com or you can mail a copy to our address at 111 Conner Lane, Belle Vernon, PA 15012. If you are mailing a physical check, you can mail it to the return address on your invoice. This also applies if you are a senior and paying for the full year.

If you would like to pay for the entire year and take advantage of the 2% annual discount, you can do so online at countyhauling.com or mail in the amount and your account will be credited for the full year. You will not receive another invoice until the following year.

What if I have other billing questions?

Did you know you can e-mail County Hauling with your questions, including before or after normal business hours? Please include your name, address and account number in the e-mail so we can respond to you promptly! E-mail us now. Info@countyhauling.com. Or call (724) 929-7694.

How can I contact County Hauling?

County Hauling thanks you for your business! Our employees are essential, which means they are working during the COVID-19 outbreak. Some services have been modified to protect employees and the public, so thank you in advance for your patience.

Our representatives are available Monday through Friday from 7am to 6pm. Did you know you can e-mail County Hauling with your questions, including before or after normal business hours? Please include your name, address and account number in the e-mail so we can respond to you promptly! E-mail us now at info@countyhauling.com. Or Call (724) 929-7694.